

T. L. GIAM ADJUSTERS SDN. BHD.

SUSTAINABLE DEVELOPMENT STRATEGY

CORPORATE RESPONSIBILITY

Our business approach mirrors balancing growth with stability. As part of our commitment to sustainable and responsible growth, we seek to manage human, social and environmental risks, underpinned by policies and guidelines that define our commitment and guide our approach to conducting business.

HUMAN

Factors that are key to the long-term growth of our business:-

- Employee health, safety and well-being
- Development of skills and human capacity to support the functions and sustainability of the organisation
- Attracting and retaining talent

SOCIAL

We practice robust governance guided by Code of Ethics and Adjusters' Duties and Obligations.

We are committed to protect customer data and privacy through secure systems and practices.

ENVIROMENT

We are committed to manage environmental risks by limiting consumption of non-renewable resources. Since 2015, we have been working towards paperless environment and managed to gradually reduce paper consumption by more than 80%.