

DUTIES AND OBLIGATIONS TOWARDS REPRESENTATIVES

- 1.** Claims adjusters must not denigrate, depreciate or discredit other representatives.
- 2.** Claims adjusters must not mislead other representatives, abuse their good faith or use unfair practices in their dealings with them.
- 3.** Claims adjusters must collaborate with other representatives insofar as they cause no prejudice to their client or to the parties involved in a claim.
- 4.** Claims adjusters must not bring a malicious complaint or make a malicious accusation against other representatives.